

Cairns Tourism Association Inc.

promoting excellence in customer service

The Winners Were:

Winner - Gail Simpson

Gail Simpson is the owner of Bed & Breakfast "A Villa Gail", she single handedly runs ther business and says she feels blessed to be able to meet beautiful people every day. Gail enjoys making her guests feel welcome and ensuring that every guest is well looked after. On the night Gail thanked everyone and was grateful to be recognised for her work after been in the industry for so long and had never received anything like this before.

Gail Received – CTA Certificate – thanks to Lotsa Printing
CTA Trophy and Polo shirt – Thanks to Better Promo Products
Accommodation and Sunset tour - thanks to Udara Experience.

Gail is also a finalist in Kamsler Awards in December – where she could win a 3 Night Cruise – thanks to Coral Princess Cruises

Special Mention - Jason Hollands

Jason has been in Perth for the last 3 years and has only recently returned to Cairns. Jason works for the CAPTA booking centre and enjoys matching visitors to the right tours and activities for them, he has a great understanding of our local area and uses this knowledge well in his recommendations.

Jason Received – CTA Certificate – thanks to Lotsa Printing
Dinner Cruise – thanks to Ocean Spirit Cruises

Was Hosted by:



Everyone received a signed certificate from Desley Boyle – Minister for Tourism.

We support



AUSTRALIA'S
SYMBOL OF
QUALITY
SERVICE